



**ОБЩЕСТВО С ОГРАНИЧЕННОЙ ОТВЕТСТВЕННОСТЬЮ
«РУСБЬЮТИ»**

ОГРН 1027739093370, ИНН 7715322986 КПП 773401001

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Moscow, Russia

15.01.2014

To Whom it May Concern,

It is my pleasure to write in recommendation of Olga Pigareva. Since our company began outsourcing all the customer phone support in Telecontact, she became our project manager and my direct contact in her company. Ms. Pigareva and I worked together for more than 2 years and, based on her work, I would rank her as one of the best managers we have ever had. Ms. Pigareva was able to achieve her KPIs and she met the highest requirements of our European shareholders.

Ms. Pigareva distinguished herself by quickly and clearly understanding our company's needs and responding by building an efficient structured process inside her company. Ms. Pigareva is highly intelligent and has good analytical and communication skills. She is also good at team building and excels at mentoring other team members.

Ms. Pigareva is relocating due to family circumstances and we regret that we will no longer be fortunate enough to work with her. She will be missed and I believe she will be a positive asset to any company . If I can be of any further assistance or provide you with any further information, please do not hesitate to contact me.

Sincerely,



Alexandra Bogolubskaya

CRM Manager at Rusbeuty

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